

A Leading Electronics Retailer Gains Real-Time Store Visibility

THE CHALLENGES

- Inconsistent brand experiences across stores
- Competitive pressure to modernize and stay relevant
- Disconnected merchandising from operational KPIs
- · Lack of real-time visibility into merchandising execution
- Manual, fragmented processes slowing response time

Why Instinct Alone Doesn't Scale

Visual merchandising defines the in-store experience but is often siloed from business data. Without real-time insights, strategy relies on instinct — creating risk and inefficiency.

THE SOLUTION

Insights: A Clearer View Without Changing the Workflow

Unified Visibility: Connect merchandising decisions, planogram compliance, and space strategies directly to sales.

Real-Time Performance Tracking: Monitor campaign performance down to the fixture, peg, and SKU.

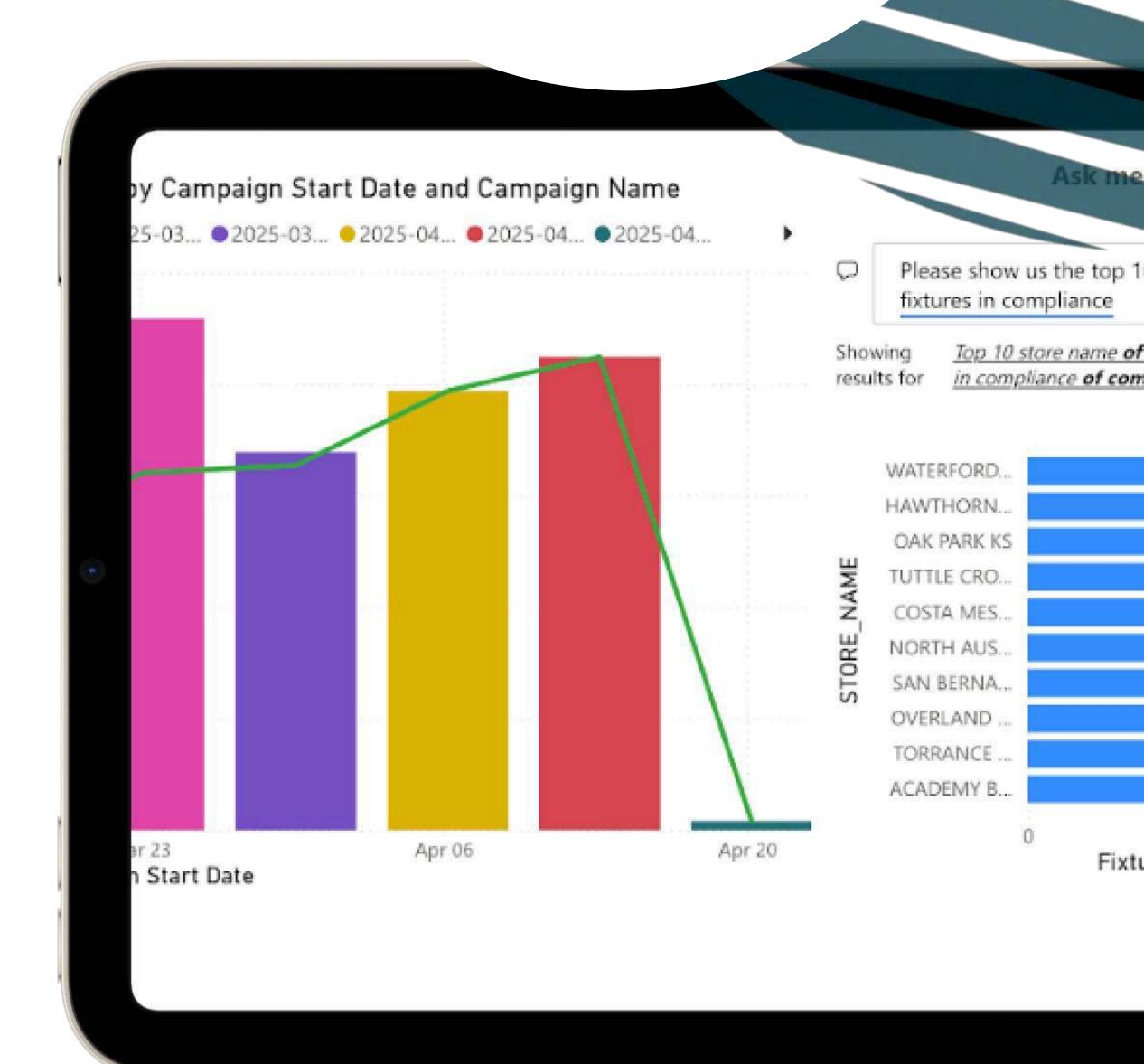
Visual Merchandising Analytics: Customize dashboards to measure campaign performance, task progress, store engagement, and operational KPIs in one platform.

Scheduled Reports: Distribute custom reports for leadership reviews, vendor assessments, or cross-team collaboration.

Al Data Exploration: Use a built-in chatbot to get instant data summaries without building manual reports.

The result?

A disconnect that reduces store accountability, hinders performance accuracy, and prevents effective floor space optimization.



THE RESULTS

With One Door's Insights embedded into daily workflows, the retailer can now:

- Monitor store compliance by region, format, or display type
- Identify and resolve execution issues instantly
- Connect precise merchandising activity directly to sales lift and customer behavior
- Empower field teams with targeted, actionable insights
- Leverage Al forecasting to anticipate risks and plan smarter resets

Back to All Dashboa	Sales Trends by Lo	cation	Chicago - 004		*
	\$10,790 +12.4 %	Gold Classics	\$7,430 -3.5 %	Diamonds Fine Wat	\$13,94 -1.8 % \$16 +4.
		+0.5 %			
FIXTURE TYPE \$\frac{1}{2}	CATEGORY	+0.5 %	SALES TOTAL	% CHANGE	V. AVE
FIXTURE TYPE 15 6' Caseline	CATEGORY Bridal & Engagement	+0.5 %	\$ 16,785	% CHANGE +4.2 %	
		+0.5 %			v. aver +6 %
6' Caseline	Bridal & Engagement	+0.5 %	\$ 16,785	+4.2 %	+6 % -2 %
6' Caseline 6' Caseline	Bridal & Engagement Fine Watches	+0.5 %	\$ 16,785 \$ 13,940	+4.2 %	+6 %
6' Caseline 6' Caseline 6' Caseline	Bridal & Engagement Fine Watches Gold Classics	+0.5 %	\$ 16,785 \$ 13,940 \$ 11,215	+4.2 % -1.8 % +0.5 %	+6 % -2 % +3 %

LOOKING AHEAD

As the company scales its operations and refines its merchandising strategy, Insights has become a foundational tool for improving execution, enhancing accountability, and driving data-informed decisions across the business.

Real-Time Store Visibility Delivers Measurable Impact

The retailer reduced merchandising labor by an average of 48 hours per store per week, resulting in \$22.7 million in annual savings.

SEE INSIDE EVERY STORE

With One Door's Insights, real-time visibility is within reach — no disruption, no delays.

<u>Book a demo</u> to see how easily you can bring live, store-level intelligence into your dashboards.